The User ID is your pid, unless you are signing into a second account.

The first time login password is set to your username (pid). Change the password when prompted.

To reset your DyKnow password, go to http://www.eng.vt.edu/reset-your-dyknow-password

If you can’t sign on, check Communication Settings in Steps 4-8.

If Test is successful, click “OK” at the bottom and sign on again. If Test failed, make sure you are actually connected to a wireless network.